



**Department of Behavioral Health**  
Office of Program Planning and Development

# Behavioral Health Commission Public Hearing

Mental Health Services Act (MHSA)  
FY 2016/17 Annual Update

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MHSA Administrative Manager  
May 5, 2016



Artwork by Marisa Franklin

California Welfare and Institutions Code **(WIC) § 5847** and California Code of Regulations **(CCR) §3310** state that a Three-Year Program and Expenditure Plan (Plan) and subsequent updates shall address each Mental Health Service Act (MHSA) component:

- Community Services and Supports (CSS) for children, youth, transition age youth, adults, and older adults **(WIC §5800 and §5850)**;
- Capital Facilities and Technological Needs (CFTN) **(WIC §5847)**;
- Workforce Education and Training (WET) **(WIC §5820)**;
- Prevention and Early Intervention (PEI) **(WIC §5840)**; and
- Innovation (INN) **(WIC §5830)**.

Further, **CCR §3310** states:

- The county shall update the Plan annually;
- Updates address elements that have changed; and
- Updates includes estimated expenditure projections for each Component per fiscal year.

The MHSA Plan/Update shall be prepared and circulated for review and comment for at least 30 days to representatives of stakeholder interests.

The mental health board shall conduct a public hearing on the draft Three-Year Plan and/or Annual Update at the close of the 30 day comment period.

**(WIC §5848)**

Each Three-Year Plan and Annual Update shall be developed with local stakeholders including consumers, families, service providers, veterans, and representatives from law enforcement, education, social services, veterans, alcohol and drug and health care organizations.

**(WIC § 5848)**

Additionally, the stakeholder process should include:

- Representatives of unserved and/or underserved populations and family members.
- Stakeholders that represent the diversity of the demographics of the county (i.e. Location, age, gender, race/ethnicity).
- Clients with serious mental illness and/or serious emotional disturbance and their family members.

**(CCR Title 9 Section 3300)**

**WIC § 5848** states that counties shall demonstrate a partnership with constituents and stakeholders throughout the process that includes stakeholder involvement on:

- Mental health policy
- Program planning
- Implementation
- Monitoring
- Quality improvement
- Evaluation
- Budget allocations

**CCR Title 9 Section 3300** states that involvement of clients and their family members be in all aspects of the community planning process and that training shall be offered, as needed, to stakeholders, clients, and client's family who are participating in the process.

Counties shall adopt the following standards in planning, implementing, and evaluating programs:

- Community collaboration
- Cultural competence
- Client driven
- Wellness, recovery, and resilience focused
- Integrated service experiences for clients and their families

**(CCR Title 9 Section 3320)**



Throughout the year, regular stakeholder meetings include:

- Behavioral Health Commission (BHC)
- District Advisory Committee (DAC)
- Community Policy Advisory Committee (CPAC)
- Cultural Competency Advisory Committee (CCAC), along with 12 cultural competency subcommittees
- Transition Age Youth (TAY) Center Advisory Boards
- Consumer Clubhouse Advisory Boards
- Quality Management Action Committee (QMAC)
- Mental Health Services Act (MHSA) Executive Committee
- Association of Community Based Organizations (ACBO)
- Room and Board Advisory Coalition
- Workforce Development Committee
- Screening, Assessment, Referral, & Treatment (SART) Collaborative
- Prevention and Early Intervention(PEI) Provider Network Meeting
- Parent Partners Network
- Older Adult Peer Counselor Support and Outreach System
- System-wide Program Outcomes Committee (SPOC)

Feedback from regularly occurring stakeholder meetings is compiled throughout the year(s) and included with feedback from any special sessions that are held to review the Annual Update.

Special sessions included:

- First District Advisory Committee Meeting - **02/17/2016**
- Second District Advisory Committee Meeting – **02/25/2016**
- Third District Advisory Committee Meeting – **02/16/2016**
- Fourth District Advisory Committee Meeting – **02/25/2016**
- Fifth District Advisory Committee Meeting – **02/22/2016**
- Community Policy Advisory Committee – **03/17/2016**
- Cultural Competency Advisory Committee – **03/17/2016**

## Special sessions, continued:

- Asian Pacific Islander Awareness Sub-Committee – **02/12/2016**
- Spirituality Awareness Sub-Committee – **02/09/2016**
- Native American Awareness Sub-Committee – **02/16/2016**
- Disabilities Awareness Sub-Committee – **02/17/2016**
- Transitional Age Youth Awareness Sub-Committee – **02/17/2016**
- Co-Occurring and Substance Abuse Sub-Committee – **02/18/2016**
- Consumer & Family Member Awareness Sub-Committee – **02/22/2016**
- LGBTQ Awareness Sub-Committee – **02/23/2016**
- Women's Awareness Sub-Committee – **02/24/2016**
- Veteran's Awareness Sub-Committee – **03/07/2016**
- Latino Health Awareness Sub-Committee – **03/10/2016**
- African American Awareness Sub-Committee – **03/14/2016**



**Please join the Department of Behavioral Health for a  
Mental Health Services Act Stakeholder Engagement!**

## **Cultural Competency Advisory Committee Sub-Committee Meetings**



These community stakeholder engagements will focus on the Mental Health Services Act (MHSA) Annual Update. Special focus will be placed on sharing how MHSA has been integrated into existing services and a discussion regarding the future of mental health policy and program planning.

<b>Asian Pacific Islander Awareness SubCommittee</b> <b>February 12, 2016</b> AARC Asian-American Resource Center 1115 South "E" St., San Bernardino, CA 92408 10:00 - 11:30 a.m.	<b>Spirituality Awareness SubCommittee</b> <b>February 9, 2016</b> Department of Behavioral Health Administration, Rm 106 303 E. Vanderbilt Way, San Bernardino, CA 92415 1:00 - 2:30 p.m.	<b>Native American Awareness SubCommittee</b> <b>February 16, 2016</b> Native American Resource Center 11980 Mt. Vernon Ave., Grand Terrace, CA 92313 2:00 - 3:30 p.m.
<b>Disabilities Awareness SubCommittee</b> <b>February 17, 2016</b> Department of Behavioral Health Administration, Rm 106 303 E. Vanderbilt Way, San Bernardino, CA 92415 3:00-4:30 p.m.	<b>Transitional Age Youth Awareness SubCommittee</b> <b>February 17, 2016</b> One Stop TAY Center 780 Gilbert St., San Bernardino, CA 92404 11:00 a.m. - 12:30 p.m.	<b>Co-Occurring and Substance Abuse SubCommittee</b> <b>February 18, 2016</b> EMQ Families First 572 North Arrowhead Ave., San Bernardino, CA 92401 3:00 - 4:00 p.m.
<b>Consumer &amp; Family Member Awareness SubCommittee</b> <b>February 22, 2016</b> Pathways to Recovery Clubhouse 850 E. Foothill Blvd., Rialto, CA 92376 2:00 - 3:30 p.m.	<b>LGBTQ Awareness SubCommittee</b> <b>February 23, 2016</b> Department of Behavioral Health Administration, Rm 109 A 303 E. Vanderbilt Way, San Bernardino, CA 92415 12:00 - 1:30 p.m.	<b>Women's Awareness SubCommittee</b> <b>February 24, 2016</b> Department of Behavioral Health Administration, Rm 109 A 303 E. Vanderbilt Way, San Bernardino, CA 92415 1:00 - 2:30 p.m.
<b>Veteran's Awareness SubCommittee</b> <b>March 7, 2016</b> Department of Behavioral Health Administration, Rm 109 A 303 E. Vanderbilt Way, San Bernardino, CA 92415 3:00 - 4:30 p.m.	<b>Latino Awareness SubCommittee March 10, 2016</b> Consulate of Mexico in San Bernardino — Lobby 293 North D Street, San Bernardino, CA 92401 10:00 a.m. - 12:00 p.m.	<b>African American Awareness SubCommittee</b> <b>March 14, 2016</b> Young Visionaries 1580 N. Waterman Ave., San Bernardino, CA 92404 2:00 - 3:30 p.m.

*For questions, concerns, interpretation services or requests for disability-related accommodations, please contact: Aidery Hernandez at (909) 386-8223 or 7-1-1 for TTY users or [Aidery.hernandez@dbh.sbcounty.gov](mailto:Aidery.hernandez@dbh.sbcounty.gov). Please request accommodations at least 7 business days prior to the event.*

MHSA (Proposition 63) was passed by California voters in November 2004 to expand mental health services for children and adults.  
The Act is funded by a 1% tax surcharge on personal income over \$1 million per year.

Revised 1/23/15

A special session  
was held in  
Spanish in  
collaboration with  
the Mexican  
Consulate on  
March 10, 2016.

The flyer is titled "Join the community forum in Spanish regarding the Mental Health Services Act". It features the San Bernardino County Behavioral Health logo on the top left and the Mental Health Services Act 63 California logo on the top right. The main text is centered and reads: "Consulate of Mexico in San Bernardino", "Topic: Mental Health Services Act (MHSA)", "Invited by: San Bernardino County, Department of Behavioral Health", "Location: Consulate of Mexico in San Bernardino", "293 North D Street, San Bernardino, CA 92401", "Date: Thursday, March 10, 2016", and "Time: 10:00 a.m. - 12:00 p.m.". On the bottom left, there is a logo for the SRE (Consulado de Carrera de México en San Bernardino) and the official seal of the Consulate of Mexico in San Bernardino. On the bottom right, there is a logo for "Ventanilla de Salud". A green footer section contains contact information for Aidery Hernandez and a note about the MHSA (Proposition 63) being passed by California voters in November 2004. The flyer is dated "Revised 2/2016".


Join the community forum in Spanish regarding  
the Mental Health Services Act

**Consulate of Mexico in San Bernardino**  
Topic: Mental Health Services Act (MHSA)  
Invited by: San Bernardino County, Department of Behavioral Health  
Location: Consulate of Mexico in San Bernardino  
293 North D Street, San Bernardino, CA 92401  
Date: Thursday, March 10, 2016  
Time: 10:00 a.m. - 12:00 p.m.


*For questions, concerns, interpretation services or requests for disability-related accommodations, please contact:  
Aidery Hernandez at (909) 386-8223, 7-1-1 for TTY users or [aidery.hernandez@dbh.sbcounty.gov](mailto:aidery.hernandez@dbh.sbcounty.gov).  
Please request accommodations at least 7 business days prior to the event.*

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Revised 2/2016



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Mental Health Services Act Stakeholder Engagement!*



## Special Online After-Hours Event

Participate from the comfort of your own home!

This community stakeholder engagement will focus on the Mental Health Services Act (MHSA) Annual Update. Special focus will be placed on sharing how MHSA has been integrated into existing services and a discussion regarding the future of mental health policy and program planning.

**When:** Thursday, March 10, 2016  
**Where:** Online Adobe Connect Event  
**Time:** 5:30 - 7:30 p.m.  
**Conference Number:** US/CAN Toll Free: 1-877-820-7831  
**Passcode:** 947294

*To join the meeting please use the link below:*  
<https://sbcdhb.adobeconnect.com/r35hc7la1ng/>

*Please note: This will be an English language session. For questions or concerns, please contact:  
Cheryl McAdam (909) 252-4021 or 7-1-1 for TTY users or Cheryl.McAdam@dbh.sbcounty.gov.*

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Revised 2/2016

An after business hours, online session using Adobe Connect was hosted on March 10, 2016.

DBH conducted outreach to promote the Annual Update Stakeholder Process.

Information was disseminated through:

- Press releases to **67** media outlets,
- Email and flyer distribution (English and Spanish) to:
  - Community partners, community and contracted organizations, other county agencies, cultural subcommittees and coalitions, and regularly scheduled stakeholder meetings, to reach populations representative of the descriptions provided.
- Posted on County and DBH website and DBH social media sites such as Facebook, Twitter, and Instagram.
- Regularly announced in meetings.

**(WIC § 5848 and CCR Title 9 Section 3300)**

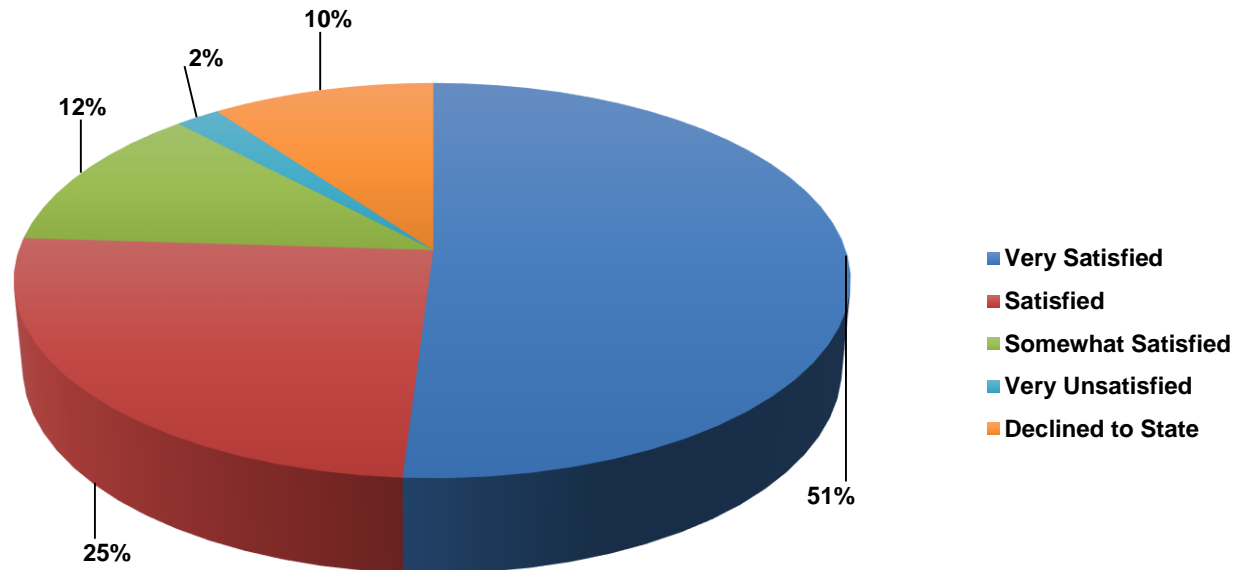
## **The 30-day Public Posting April 1, 2016 through May 1, 2016**

Copies of the draft MHSA Annual Update for FY 2016/17 were:

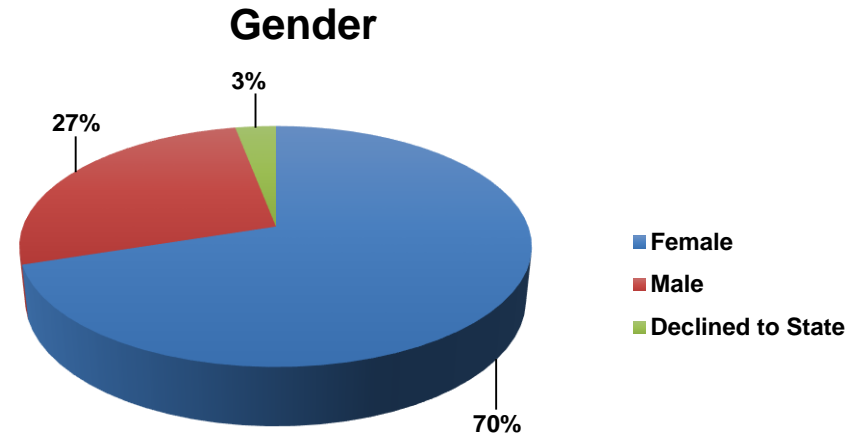
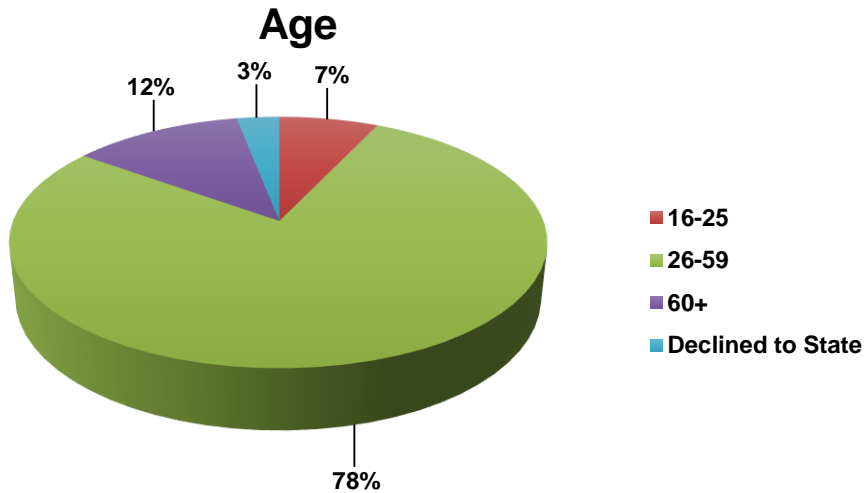
- Available online for electronic viewing.
- Physical copies were made available at clubhouses, clinics, and distributed at meetings upon request.
- Copies were available for viewing at county public libraries.
- Comment Forms were available in English and Spanish.



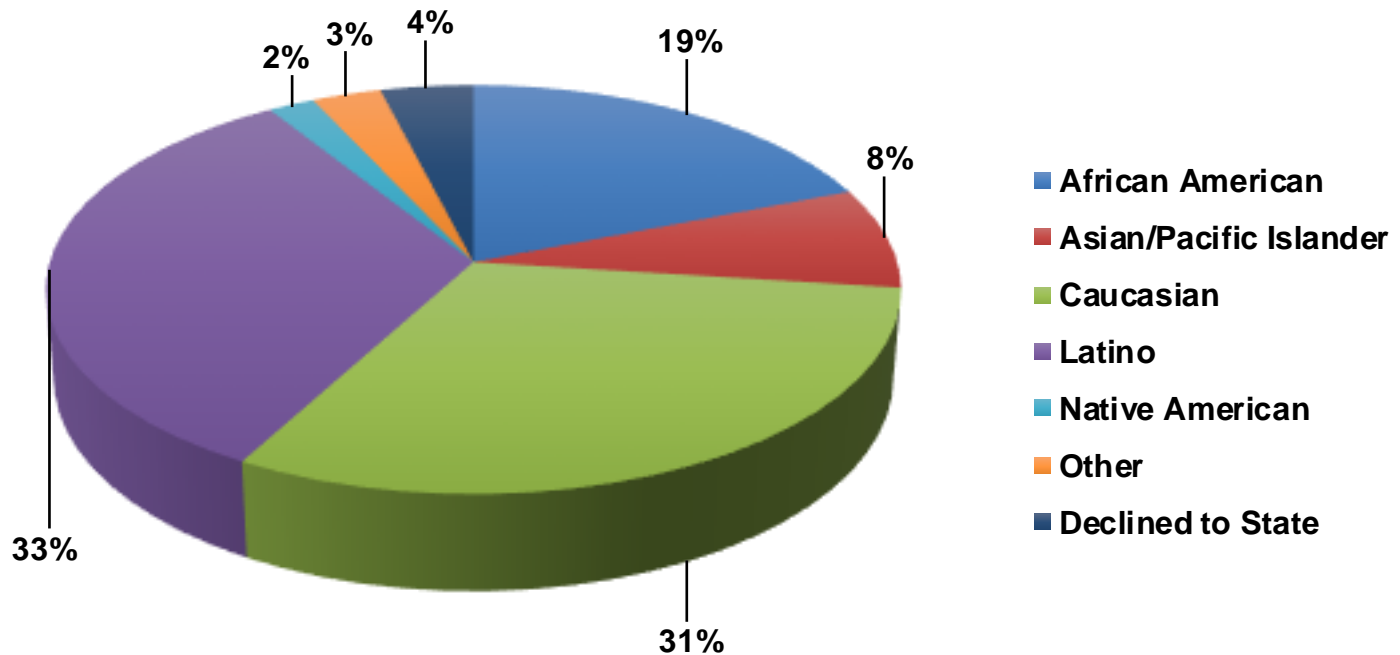
**323** stakeholders completed a stakeholder comment form as a result of attending the special sessions or responding to the 30-day public posting. **88%** indicated they were satisfied with the overall MHSA Integrated Plan and the stakeholder process.



## Age and Gender of Respondents



## Ethnicity of Respondents



## WIC § 5848 Groups Represented

Group Represented	%	Group Represented	%
Active Military/Veteran Representation	3%	Family Member	18%
Community Agency	11%	Health Care Provider	2%
Community Member	4%	Law Enforcement	1%
Consumer (MH/AOD)	13%	Provider (MH/AOD)	12%
County Staff	21%	Faith Community	1%
Education	7%	Social Service Agency	2%
Unidentified	5%		

**53** comment forms were received during the 30 day posting and public comment period of the draft MHSA Annual Update for FY 2016/17. A summary of the comments includes:

- Support for the MHSA Annual Update and Community Planning Process.
- Positive responses concerning the services provided under MHSA and the outcomes of programs.
- Support for children's programs and recovery based programs.
- Positive Feedback about MHSA programs, in general.

A summary and analysis of stakeholder feedback and comments received and the department response has been included in the MHSA Annual Update for FY 2016/17.

No substantive changes were made.

The next step is to ask the Commission to affirm that the stakeholder process was conducted to meet the regulations.

The MHSA Annual Update is scheduled to be presented to the Board of Supervisors (BOS) in June 2016, for approval.

The MHSA Annual Update will be submitted to the Mental Health Services Oversight and Accountability Commission (MHSOAC) within 30 days of BOS approval.

For additional questions,  
please contact:

Michelle Dusick  
MHSA Administrative Manager  
800-722-9866  
[mhsa@dbh.sbcounty.gov](mailto:mhsa@dbh.sbcounty.gov)



To report any concerns related to MHSA Community Program Planning, please refer to the MHSA Issue Resolution Process located at:

[http://www.sbcounty.gov/dbh/SPM/Manual\\_Docs/COM0947.pdf](http://www.sbcounty.gov/dbh/SPM/Manual_Docs/COM0947.pdf)